



Purchasing Department  
530 Water Street  
Oakland, CA 94607

May 15, 2023

## Addendum No. 1

### Bid No.: 22-23/27, Cisco Smart Net & Software Five Year Renewal

This Addendum modifies the original Bid Documents for the above referenced Bid. Acknowledge receipt of this addendum in the space provided on the Bid Form (Attachment 2). Failure to do so may disqualify your bid.

#### The following correction has been made to the above referenced Bid:

**Correction:** Remove the serial FOC16416FXH (line 507) from the Bid 22-23-27 Cisco Smart Net Software Five Year Renewal - Equipment List.

There is no other correction to Bid No. 22-23/27.

#### The following questions were submitted by the deadline and are answered in this addendum.

- Question:** Serial#FOC16416FXH is showing inactive install base error in our tool, please let us know if this is active in client's production or has been RMAed? If its currently present, then I need to open a case with cisco to change its install base to active, also what should be the install site address of this item?

Start Date / End Date	End Customer	Service Level / Offer Type	PAK / Serial / Instance Number
--	APOLLO-OPTIK GMB... (132932553), DE	--	FOC16416FXH 1053886630

**Response:** Exclude the serial FOC16416FXH from the excel Equipment List. See Correction (above) for detail.

- Question:** Almost 53 Serial numbers (list attached) are showing as uncovered/netnew, so I used today's date as service coverage start date for these items also used install site address (530 WATER ST,OAKLAND, CA,US,94607), please confirm with customer is it fine or they want to modify it?

**Response:** The uncovered/new device can be prorated to the contract start date 6/30/2023. The end contract date should be on 6/30/2028 or until the end of support date if the device end of support date is earlier than 6/30/2028. Install site address is 530 WATER ST,OAKLAND, CA,US,94607.

3. **Question:** Most of the items are takeover so their service coverage start dates are auto populated, few items are expiring in 2023, in 2025 and some has expiration dates even in 2026 and 2027, so please ask customer that what should be the co-termination End date? Also while quoting I didn't see any takeover item expiring in Oct 2023 as mentioned in customer's request document.

***Response:** The co-termination end date should be on 6/30/2028 or until the end of support date if the device end of support date is earlier than 6/30/2028. If our request document shows some device covering date starts on 10/1/2023, then please quote it per our request.*

4. **Question:** Kindly clarify the below questions. So, we can provide the most accurate and cost-effective quote. Attaching the requested Bill of Material for your reference. If you need 1 of these serials removed, please advise.

- RMA'd serials and replacement
- FOC2428L8AG Replaced with FCW2236A4WT
- In excel (line 75), it was requested to use instance 5605013001 which is still coming up as serial FCW2236A4WT. Serial FOC2428L8AG in excel (line 504) is also requested.

***Response:** Confirmed, FCW2236A4WT is the replacement Serial of FOC2428L8AG. Both are not needed. Please quote using Instance 5605013001 (for FCW2236A4WT).*

5. **Question:** Cannot quote due to Inactive install site: FOC16416FXH.

***Response:** Exclude the serial FOC16416FXH from the excel Equipment List. See Correction (above) for detail.*

**There were no other questions to RFP No. 22-23/27**