June 11, 2019

ADDENDUM No. 1

RFP No. 18-19/18 – Airport Mapping and Interactive Wayfinding

This Addendum modifies the original RFP Documents for the above-mentioned RFP. Acknowledge receipt of this addendum in the space provided on the RFP Acknowledgement and Signature Form (Attachment 3). Failure to do so may disqualify your proposal.

The following questions were submitted by the deadline and are answered in this addendum.

1. Question: Please provide information if LBE requirements were strict or set aside for this project?

   Answer: There are not strict or set aside LBA/LIA requirements for this project. The Port’s Non-Discrimination Small Local Business Utilization Policy applies to this project. Within this Policy are guidelines for Port of Oakland certification of businesses located in Alameda and Contra Costa Counties (Local Impact Area, LIA and Local Business Area, LBA) and awarding up to 15 preference points for LIA/LBA certified firms. Please reference Attachment 5 of the RFP.

2. Question: What is the project value/budget disclosed?

   Answer: Project budget is not set and has not been disclosed at this time.

3. Question: In reference to Section II Scope of Services, item E, Ability to be used for Google Maps and Apple Maps. Is this must?

   Answer: Yes, proposer must include in their scope, services for updating Google and Apple maps once an update has been made via the Port.

4. Question: In reference to Section II Scope of Services, item E, Ability to be used for Google Maps and Apple Maps a) Proposer to provide cost estimate for updating both Google Maps and Apple Maps from their provided mapping solution. Please provide more information and understanding of this solution?
Answer: After a port employee updates the map, proposer must have a solution for updating Apple and Google maps. This could be automated or manual. In both situations, please provide an estimated time for map changes to be updated to these sources.

5. What is the square footage of the airport

Answer: Total terminal square footage (T1 and T2) ---approx. 628,000 sf
Total public area---approx. 360,000sf (T1 and T2 hold rooms, ticketing, bag claim, circulation, M152 and IAB).

6. Question: Can the Port provide the Airport floor plan?

Answer: Yes, once a solution/vendor is selected.

7. Question: Does a vendor need to have a GSA certification for this project?

Answer: No.

8. Question: Please advise if the final solution be cloud based or on-premises?

Answer: Either, vendor needs to base their proposal on what they think would be the best fit for the airport.

9. Question: Please advise if you have a FIDS system to integrate with, or shall we include a 3rd party flight system?

Answer: The Port does have a FIDS system. There is no intent at this time to integrate with it. Any vendor wishing to integrate with it needs to explain the use.

10. Question: Please advise if you desire scanning capability for boarding passes for wayfinding to gates? If so have you determined the scanner specification?

Answer: This option sounds like something the Port might be interested in. Proposers should specify if their solution has this capability and any hardware/software required to use this feature.

11. Question: Please advise if you desire 5-year support for Google Maps and Apple Maps?

Answer: Yes, the support agreement requires 5-years of map updates to Apple and Google and should have the option for two one-year extensions.

12. Question: Please advise if you desire pricing for tracking assets, or will that be in a future phase?

Answer: If your solution supports it, provide any costs.
13. Question: How many square feet of airport terminal space does the Port need mapped?

Answer: Total public area---approx. 360,000sf (T1 and T2 hold rooms, ticketing, bag claim, circulation, M152 and IAB.

14. Question: Can the Port provide any sample CAD or BIM data?

Answer: Once a vendor is selected, the airport will supply CAD drawings of the passenger space.

15. Question: Is the stated RFP due date a firm date?

Answer: Yes.

16. Question: what languages do you want to be available on the kiosks?

Answer: English and Spanish

There are no other questions to RFP No. 18-19/18.